Fall 2020 Frequently Asked Questions
Jim Moran College of Entrepreneurship

General Questions

● Will the college's classes be offered face-to-face or remote in the fall? How did the university and the Jim Moran College make this decision?
  ○ The Jim Moran College will be offering courses remotely, online, and hybrid/in-person this fall. As we are a very small and experiential college, our decisions regarding course delivery methods were made in the interest of optimal student learning.
    ■ For courses only available hybrid/in-person, these decisions were made due to the courses' utilization of labs, equipment, and/or learning objectives not able to be met in an online or remote format. If you are scheduled to take one of these courses, but have tested positive for COVID or feel uncomfortable taking in person classes, please contact the JMC Academic Program Manager and your instructor.
    ■ Some of our courses are available both hybrid/in-person, and online or remote in order to give students the option to choose whichever delivery method they are most comfortable with.
    ■ Most courses, however, will be available online or remote. The shift to remote instruction was based on reducing population density for the entire campus. We are also concerned about many of our faculty, staff and students who are potentially susceptible to COVID-19. Many of FSU's other colleges face similar issues and will also be offering many, if not most, courses remotely or online.
  ○ FSU's fall plan was designed in close coordination with the state university system, the Florida Department of Health, and local officials, among others. You can see the plan at https://fall2020.fsu.edu.
  ○ The shift to remote instruction for everyone after Thanksgiving was done out of a concern for public health. It would not be wise to have everyone disperse for Thanksgiving and then return to campus, especially during cold and flu season.

● I don’t want remote courses. How can you ensure that students receive quality instruction during the fall?
  ○ We all agree that face-to-face instruction is preferred. However, pandemics create situations where public health must take priority. The Jim Moran College of Entrepreneurship offers exceptional online education in addition to our face-to-face offerings.
  ○ We will provide additional assistance to students and faculty with respect to teaching assistants, and will work hard to provide opportunities for student engagement, as well as connections with alumni and recruiters. In short, we will do everything in our power to ensure that all students receive a quality education.

● Are there changes to the normal academic calendar for fall?
All Jim Moran College courses will follow the normal academic calendar and course schedule during fall 2020.

All of FSU will move to remote instruction and exams after Thanksgiving. Once you go home for Thanksgiving, you are not expected to return to campus, and you will complete all courses remotely.

Courses in other colleges that are being taught on campus could follow a different calendar or course schedule. Please check with those colleges for further information.

**Course Delivery**

- What is the difference between online and remote courses?
  - An online course is one that was designed and scheduled for online delivery. These courses follow specific university standards to ensure quality and are often supported with teaching assistants (mentors) and specialized technology. These courses typically charge distance learning fees to offset the increased costs associated with designing and delivering the course (such as instructional designers, specialized training, media production services, lab software, and teaching assistants).
  - A remote course is one that was designed and scheduled for on-campus, face-to-face delivery, but was switched to remote instruction due to an emergency (such as the COVID-19 pandemic or a hurricane). While the university does incur additional expenses to offer remote courses, these courses do not have distance learning fees. The university absorbs these costs to prevent students from paying additional, unexpected fees for remote courses.

- If I must take an online course because the courses I need have limited seats available, will I be required to pay distance learning fees?
  - Students enrolled in online courses will be required to pay the associated distance learning fees. Online courses have increased costs associated with their design and delivery (see above). You can learn more about FSU’s distance learning policies at this FAQ page.

- If courses originally scheduled to be offered face-to-face are switched to being offered remotely, will students be charged an extra distance learning fee for the course?
  - While the university does incur additional expenses to offer remote courses, these courses will not have added distance learning fees. The university absorbs these costs to prevent students from paying additional, unexpected fees for remote courses.

- What is the difference between synchronous and asynchronous courses?
  - Synchronous courses (either wholly or in part) are designed to take place at specific dates and times. Synchronous learning refers to a learning event where students engage in learning at the same time. Instructors provide materials, lectures, assignments, quizzes or exams that are accessed at specific dates and times.
- Please note that all course times and deadlines, are in Eastern Standard Time (EST).
  - Asynchronous courses (either wholly or in part) are designed so that course requirements can be completed at any time. Asynchronous learning refers to a learning event where students engage in learning at different dates and times. Instructors provide materials, lectures, assignments, quizzes or exams that can be accessed at any date or time. Students may be given a specific timeframe to complete learning events, but students do not necessarily complete them at the same date or time.

- Please note that all assignment deadlines are in Eastern Standard Time (EST).

- How will the Jim Moran College help students who do not have access to a quiet space for classes/exams?
  - For proctored exams, depending on the window of availability, students can access Honorlock anytime throughout the day (24/7) to provide better accommodations in terms of schedule and environment. If students have specific circumstances, they should reach out to their instructors to discuss specific options that are available including possible alternative testing times.

- With many courses being remote or online, will faculty members hold in-person office hours?
  - Faculty members will hold office hours remotely. Please check with your instructor or look in the course syllabus for guidelines.

- With many courses being remote or online, will the Jim Moran College computer labs be open for use?
  - Computer labs in the Jim Moran College will only be open for hybrid/in-person classes scheduled there. However, they will be available remotely. We have worked with faculty who use these labs to ensure students have access to the specialized software and resources they need. If you are a student in one of those courses, please work with your instructor to access these resources.
  - The Sprout in Shaw will be closed in the fall.

- For courses outside the College of Entrepreneurship that are still scheduled to meet face-to-face this fall, what if I do not feel comfortable coming to campus? Do I have any options with the instructor for that class?
  - You should have options. Please contact the advising office in the other college to see if there are alternate remote options to satisfy the course requirements. If not, approach the instructor with your concern to see if they are willing to work with you remotely.

- I don't have consistent access to a computer at home. Is the university or Jim Moran College offering materials for students in this position?
  - Please review the university’s Guide to Online Learning that provides a lot of useful information. If you are experiencing a financial hardship related to acquiring the appropriate technology, please contact Case Management Services at casemanagement@fsu.edu.

- Will FSU be using Honorlock again for testing?
Yes, Honorlock will continue to be the official tool for proctored testing until campus fully reopens. If you will be on campus this fall, please be advised that the Testing Center will be open but with extremely limited capacity due to social distancing guidelines.

What if I lose my internet connection during a quiz or exam?
○ You should attempt to reconnect to the quiz or exam session as soon as the internet connection is re-established. If the quiz or exam timer has not run out, you should be able to resume where you left off. If the quiz or exam timer has run out, you should refer to the syllabus for makeup policies and reach out to the instructor for the next step.

Internships

Since courses are remote or online, will I be able to complete a face-to-face internship for credit this fall?
○ At this time, JMC students are able to satisfy their internship requirement by completing one of the following options:
  ■ Remote/virtual internship
  ■ An additional JMC elective course.
  ■ Postpone internship to another semester knowing that it may still need to be done remotely if onsite internships are not allowed at the time.

How can the college help students who lost their internships this summer?
○ JMC students are welcome to complete an additional JMC elective if they either have lost their summer internship or are unable to secure a virtual/remote experience this fall.

Academic Advising

Will mapping and academic standing requirements be enforced in the Jim Moran College for the fall semester?
○ Yes, normal academic mapping and academic standing requirements will be enforced during fall 2020.

Will the university offer S/U grading options again for the fall?
○ The Jim Moran College will not offer an S/U option this fall. The S/U option was offered in the spring because classes switched to remote mid-semester.
○ Some colleges and programs at the university may offer S/U options this fall. Please check with those college and programs for further information.

Student Organizations

How will student organization and club meetings work during the fall semester? Will these be remote or face-to-face meetings?
○ Most, if not all, JMC student organization and club meetings will be held remotely. Limited in-person meetings may be possible as conditions permit, but must comply with university guidelines. Meetings must be planned with the organization/club advisor to ensure compliance with university policies.
● Will student organizations and clubs be allowed to hold in-person events? If so, what guidelines will our organization have to follow in order to hold events like networking opportunities and/or career fairs?
  ○ Registered student organizations may plan limited in-person events, which may be possible outdoors with social distancing and possibly indoors if adequate space is available. However, allowable events will be based on the type of event and the number of members in the organization. All members present at in-person events will be required to follow university policies, such as wearing face masks.
  ○ Large events, such as networking opportunities and/or career fairs, will need to be offered remotely.
  ○ Regardless of the type of event, all events must be discussed and planned with the organization’s advisor to ensure compliance with university policies.
  ○ The Jim Moran Building and the Shaw Building will not be available for student organization meetings or events during the fall semester.

● Can student organizations reserve rooms in the Jim Moran Building (JMB) for meetings and events this fall?
  ○ The JMB will not be available for student organization meetings or events during the fall semester. Many of the classrooms and spaces in the Jim Moran and Shaw Buildings will be used to establish necessary social distancing for face-to-face classes. Student organizations planning in-person events in accordance with university policy will need to schedule available space on campus through Student Activities and the proper RSO scheduling procedure.

● If student organizations are unable to hold meetings or events on campus, can they schedule them at off-campus venues?
  ○ We do not endorse or encourage scheduling face-to-face meetings or events off-campus.
  ○ If student organizations choose to hold meetings or events off campus, they must abide by all university policies and procedures, including social distancing and maximum participant guidelines.
  ○ Meetings and events will need to be discussed with your organization’s advisor and other appropriate university personnel before scheduling to ensure compliance with policies.
  ○ JMC funds are not available to use to secure offsite facilities for meetings or events.

● If student organizations hold face-to-face meetings or events, will they have to refrain from serving refreshments during the fall semester due to health concerns?
  ○ Per university policy, no open food or beverage sources, like buffets, are permitted. If refreshments are served, they must be single servings and prepackaged.

● Will guest speakers be able to speak at student organization meetings and events? Will these speakers be required to meet with us remotely or can they come to speak in-person?
○ We encourage you to continue inviting our alumni, employers and other guests to speak at your meetings. However, speakers will need to join remotely for the fall semester as the university will strictly limit guests on campus this fall.
○ Keep in mind that many employers have travel restrictions in place, so your invited guests may not be able to visit Tallahassee or campus this fall.

● As a client-based student organization, will we be able to meet with our clients during the fall semester or will we have to interact with them remotely?
○ All meetings with live clients will need to be completed remotely. The university is currently under a no travel policy for employees and students, and that is expected to be extended into the fall semester. As travel to a client’s office would be considered official university business, it is not permitted. Additionally, many businesses currently have policies in effect to limit the number of persons in their facilities. Therefore, please plan to meet with your clients remotely this fall to protect the health and safety of all.

**Building Access & Engagement/Event Opportunities**

● Since classes are remote this fall, will we be able to go into the JMB and Shaw buildings for meetings, to study, etc.?
○ JMC will not be able to provide meeting/study space during the fall semester. The Sprout @ Shaw is closed until further notice, and the Jim Moran Building Incubator is open only to those admitted to the incubator program during limited hours.
○ We encourage students to look to the library or other areas on campus that have the space and resources to allow socially distanced studying and group meetings. Registered student organizations are encouraged to use Zoom or contact the Student Union for on-campus space needs.

● Will the incubator at the Jim Moran Building downtown still be accessible to those who previously had access?
○ Yes, however, access is restricted to students previously admitted to the incubator program, and only from the hours of 8:00 am to 9:00 pm, Monday through Friday. It will be unavailable on the weekends.
○ For those students whose business addresses are registered at the Jim Moran Building, you must forward your mail with the USPS to ensure that you receive your mail. Please visit [https://www.usps.com/manage/forward.htm](https://www.usps.com/manage/forward.htm) for more information.

● When will the university be open for tours and visitors?
○ Until further notice, the FSU Visitor Center has campus virtual tours available to view. To register, visit [https://visit.fsu.edu/](https://visit.fsu.edu/).
○ Visitors to campus will be strictly limited this fall.

● What will events look like this fall? Will we be allowed to have on-campus meetings or activities?
○ All events sponsored by the JMC will be held remotely this fall. This includes 7 under 30, the JMC Challenge, and Alumni Weekend, among others.
Student organization meetings and events should also be held remotely.
Activities and events consisting of 50 or more people are not permitted.
Smaller gatherings must be done safely and in accordance with university protocols and social distancing measures.
JMC spaces will not be available for meetings or events this fall.

- How will job/intern seeking events, such as Seminole Futures, be held so that students continue to have one-on-one interactions with employers prior to interviewing?
  - All fall recruiting events will be held remotely. Students will be able to interact with employers in university wide, and college level events. Remember, employers are experiencing the same kinds of challenges as students at this time and will be very understanding of the unique challenges that come with remote events.

**Safety**

- How do we greet people without shaking hands in the world of business?
  - It is perfectly acceptable to acknowledge people verbally without making physical contact.

- Should we go to class if we’re showing symptoms of COVID-19?
  - NO. If you’re exhibiting symptoms of COVID-19, do **not** come to campus. Contact your healthcare provider, follow their instructions, and then alert your professor(s) to make them aware of your absence.

- Are students required to disclose their COVID-19 status or wear a mask on campus?
  - All students, faculty and staff are required to wear masks on campus, especially in buildings, are required to practice social distancing, and follow all CDC, governmental, and FSU guidelines.
  - Students should report they have tested positive for COVID-19 at [http://report.fsu.edu](http://report.fsu.edu) so the university can better trace the impact on our community and offer telehealth monitoring and case management services if needed.
    - Note: report.fsu.edu does not yet have a COVID-19 alert section, but will, by the beginning of the Fall semester.

- If a student thinks they have been exposed to someone who may have COVID-19, who should they speak to?
  - Students should report that they suspect or have tested positive at [http://report.fsu.edu](http://report.fsu.edu) so the university can better trace the impact on our community and offer telehealth monitoring and case management services if needed.
  - Severely ill students should call 911 or a hospital emergency department directly:
    - Tallahassee Memorial Hospital: (850) 431-0911
    - Capital Regional Medical Center: (850) 325-5000
Students who do not require hospital admission should remain in isolation in their off-campus residence. On-campus students who test positive will be moved to Rogers Hall.

Clearance to return to campus/residence hall will be determined by 14 days free of symptoms and a negative test (or current CDC guidelines).

**Other Questions**

- I live abroad and cannot travel to the United States, but one or more of my courses are being taught in-person. Can I receive accommodations to keep my fall courses and take them remotely? Will international students be allowed to enroll in online or remote courses?
  - Please contact a representative from the FSU Center for Global Engagement through their virtual connection tool. Their immigration experts can advise you on your specific situation.

- Can I enroll in classes at another institution while taking remote classes at FSU this fall?
  - Due to specific graduation requirements, Jim Moran College students must receive permission to take upper-division courses at another institution. Other types of courses could be taken at other institutions. Please speak with one of our academic advisors for more information.

- Will FSU make students pay for parking if classes are remote and we only need to come to campus occasionally?
  - Campus remains open and operational, so parking lots are being monitored and parking rules are being enforced.
  - As stated by FSU Parking & Transportation Services: Unlike other university services which pay for same-semester access to things such as on-campus lodging and dining, university fees at Florida State and other public universities contribute to long-term operating and infrastructure costs rather than to provide immediate or short-term access to goods and services. These long-term costs include the construction of campus facilities, including parking garages and lots, and the acquisition and maintenance of assets like bus systems and bicycle programs. Many of the long-term costs associated with FSU Parking & Transportation Services are fixed, such as the debt service for our garages around campus. As a result, we are unable to issue refunds or suspend payroll deductions for parking permits during this period of social distancing and remote instruction.

- Will Leach be open and other FSU facilities?
  - Refer to the Leach website https://campusrec.fsu.edu/fitness/facilities/ for details.

- Will the libraries be open?
  - Refer to the FSU Libraries website https://www.lib.fsu.edu/ for details.

- What if I cannot get my immunization records to the university? Will they be needed if classes are remote?
The university is aware of the challenges students may be experiencing in obtaining immunizations during the pandemic. University Health Services will provide temporary deferments to allow for class registration. Deferments are approved on a case-by-case basis. If you are unable to meet your immunization requirement, please contact the UHS health compliance staff to see if you qualify for a deferment (healthcompliance@fsu.edu).

Do all state universities have to follow the same schedule or set of rules?

Each university’s plan was developed in concert with the reopening blueprint developed by the SUS Board of Governors (BOG). That blueprint expressly recognizes that each of the 12 state universities is unique and that each will require a different plan:

- Each university has a dedicated mission with unique strengths and characteristics, and it is important to recognize that each campus community has an extraordinary environment that includes students from all regions of the state, nation, and world. The distinctiveness of each university community makes it critical that every university plan prioritizes the health and well-being of all students, faculty, staff, vendors, volunteers, and visitors, particularly as all institutions continue to battle the COVID-19 pandemic.

All universities in the state system submitted fall reopening plans to the SUS Board of Governors on June 23. You can read FSU’s plan online.

Graduate Programs

What is the policy related to group work in graduate courses?

- Group work is an important part of graduate education and experience working in teams is a requirement of virtually all employers. Our faculty have tremendous experience in online and remote education and have found effective ways to facilitate this process. Whether your program is online, in person, or remote, we will give you the tools you need to successfully work with your peers in this environment.

What is the guidance related to social gatherings of graduate students?

- At this time, graduate students will not be allowed to use space in the Jim Moran College for student gatherings and meetings. In accordance with university policy, we suggest meeting and events be held remotely on Zoom or Microsoft Teams when at all possible.

Will the GMAT/GRE exam waiver continue beyond the fall semester?

- The university-wide waiver of graduate entrance exams currently applies only to the fall 2020 term. If you are applying for fall 2021 or beyond, you will need to take a graduate entrance exam to qualify for admission.

When and where is graduate orientation?

- You will receive information via email about remote orientations for The Graduate School, The Jim Moran College, and, if applicable, the FSU Center for Global Engagement’s orientation for international students.